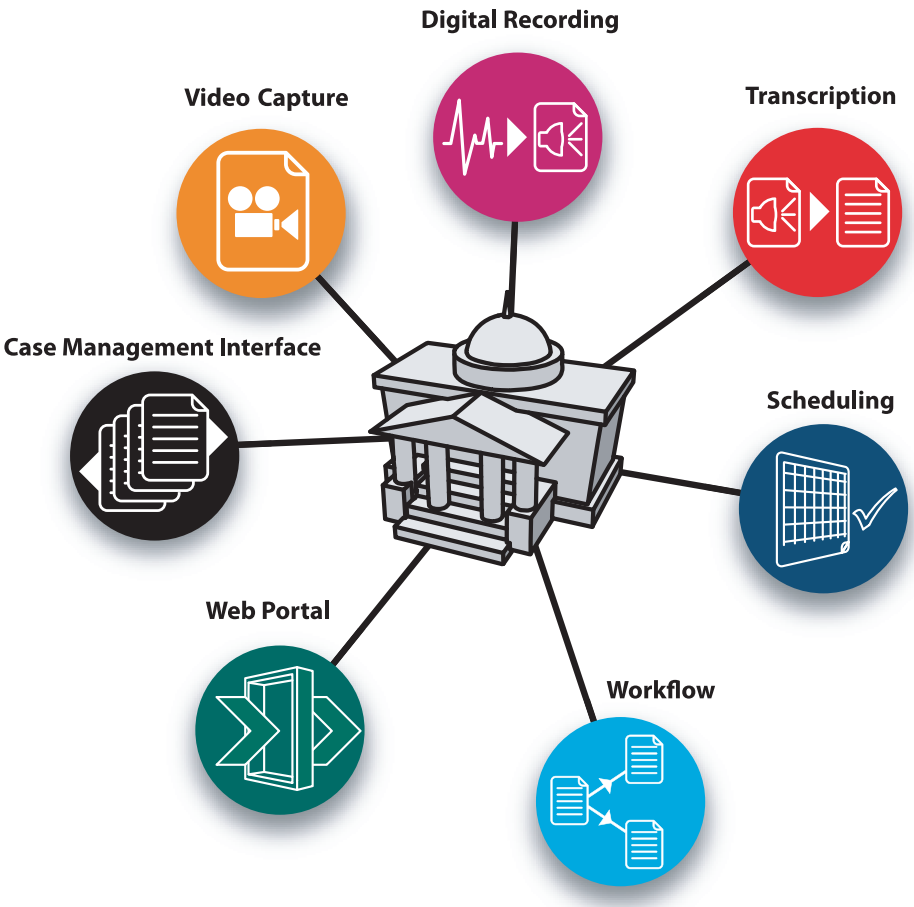
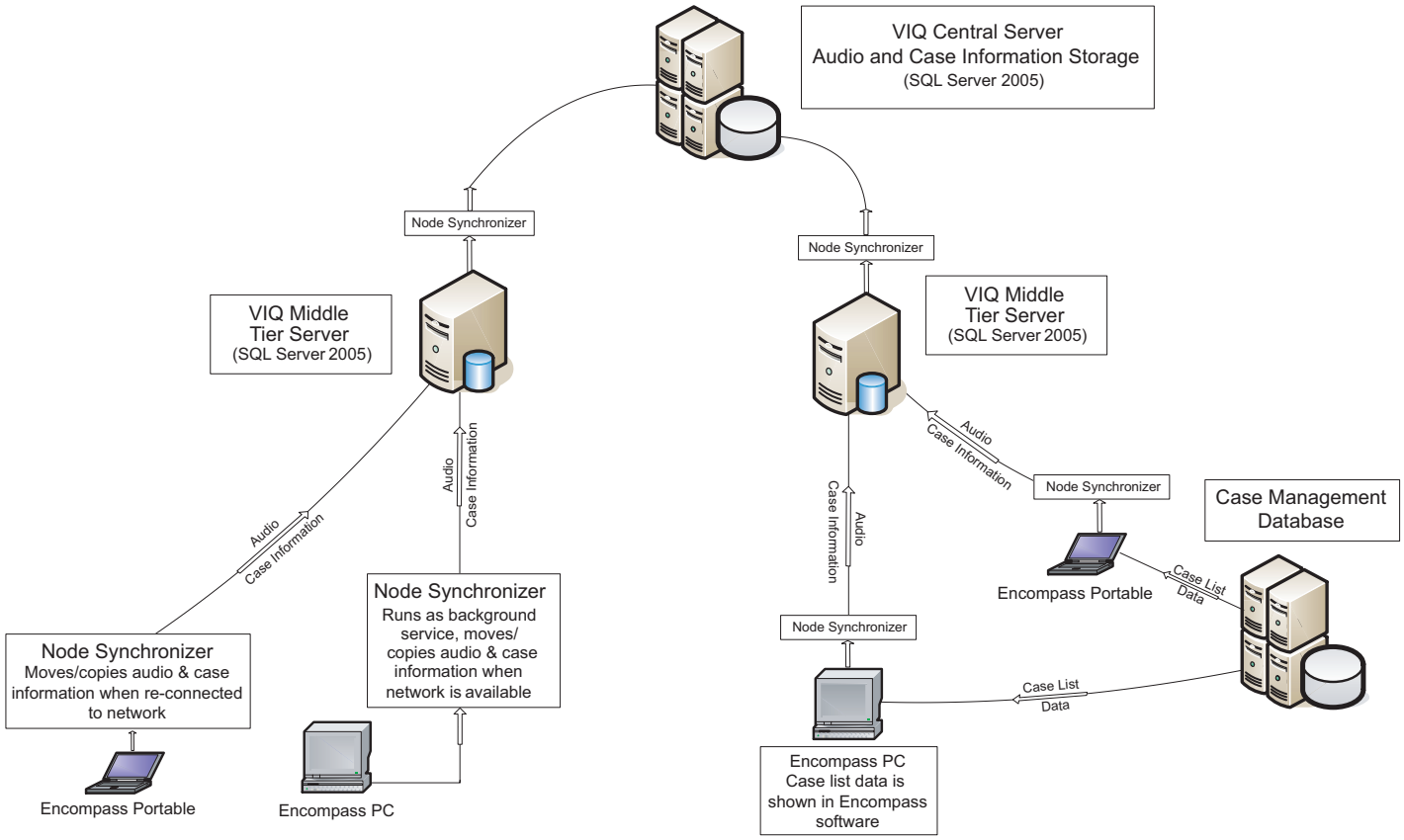
VIQ Solutions

Digital record workflow & management for courts



Encompass Server

Maintaining the security and integrity of the digital record



VIQ's multi-tiered Encompass Server solution provides secure, synchronized audio and video capture and management for large-scale installations. Encompass Server provides a redundant record that is easy to store, search and share, even across networks with hundreds of locations across the country.

The Encompass Server process is simple and automated. Encompass Server is fully integrated with case management systems, automatically copying information from the case management database to create a case list for the presiding judge. To start recording, the judge selects the current case from the list and recording begins automatically, fully populated with the information from the case management database.

Each Encompass PC records the audio and case information locally on their own hard drive. Once recording is complete, Encompass Server's automated synchronization process takes over, copying audio and case information from each recording workstation to their assigned Middle Tier server, automatically creating a secondary copy of each case.

The audio and case information is then automatically synchronized from the Middle Tier servers to the Central Server, which houses all the audio and case information for the entire network. From the Central Server, administrators can create CD/DVDs of audio and case information for distribution or additional backup.

Court Solutions Suite

RecordIAB Suite: An easy way for analog users to make the jump to digital audio and video recording.

The RecordIAB suite of solutions puts standalone digital audio and video recording and management at your fingertips. With easy to use, tape recorder-style controls, RecordIAB solutions are ideally suited for entry-level users or users replacing analog tape systems.

RecordIAB comes in three solutions: the **VIQ Shuttle DRA**, an all-in-one console solution; the **VIQ Shuttle** (shown below), a small form-factor PC that works with a range of audio capture devices; and **RecordIAB SE**, a software-only solution that can be installed on the PC of your choice.

Encompass: Sophisticated audio and video capture and management for networked or standalone situations.

VIQ's Encompass solution provides a complete audio/visual record that is easy to store, search and share. Encompass can be used a standalone solution or a multi-location, networked solution for centralized access and storage. Encompass offers a customizable, court-specific interface, support for multimedia annotations like pictures or presentations, and sophisticated audio management options.

Flexible enough for fixed locations or portable use, Encompass works with a range of audio and video capture devices to provide a complete solution for any budget or situation.

CourtFLOW: Enterprise-level audio capture and management.

Our enterprise-level digital audio solution for courthouses, CourtFLOW provides effortless digital recording, remote video monitoring, instantaneous retrieval and playback of any case audio, plus secure storage. CourtFLOW can provide simultaneous digital recording of all of your courtrooms and can be managed from one central location or from individual courtrooms. For backup and storage purposes, CourtFLOW supports archiving to BrightStor ARCserve and Symantec Backup Exec data protection solutions.

The CourtFLOW Scheduling Module allows a single operator to schedule and control recording in all the courtrooms on the CourtFLOW system. The administrator can create one-time or recurring events and let the Scheduling Module handle the recording process automatically.

The following add-on utilities can be integrated with VIQ Solutions digital recording systems:

ICM Tool: Complete case management integration

The ICM (Interface to Case Management) Tool instantly transfers data from your case management system into your CourtFLOW or Encompass system for integrated digital recording. There's no need to re-enter case information when you begin recording. The ICM Tool is compatible with leading case management systems such as CM/ECF.

AccessPOINT Portal: Secure, online access to case audio

The AccessPOINT Portal provides judges, lawyers, and other authorized parties with secure, password-protected access to court recordings, annotations, and transcription services from their office, home computer, or any computer with an Internet connection. The AccessPOINT Portal is available 24 hours a day and every transaction is securely protected.

NetScribe: Transcription and workflow management

NetScribe works with VIQ's Encompass, RecordIAB and CourtFLOW recording solutions to provide a complete audio capture-to-transcription workflow solution. NetScribe acts as a reliable, secure workflow utility, giving transcriptionists instant access to your recorded audio and allowing you to retrieve the completed transcript with just a few clicks of the mouse.

VIQ Solutions

VIQ Solutions offers a complete suite of digital court recording solutions that improve operational efficiency and streamline courtroom workflow. We offer a range of integrated services, all from one secure, central database: up to 8 channels of digital audio capture, video capture, text and multimedia annotation, voice-to-text transcription, remote recording control, case management integration and interactive electronic scheduling. VIQ's versatile applications work together to make your courtroom workflow more efficient.

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