

WinScribe Digital Dictation

For Law Enforcement Agencies

Your police officers are spending a great deal of time completing reports, which is delaying their return to other duties. How do you keep them on the front line longer?

Today's law enforcement agencies are looking for technologies to help them stay one step ahead of crime. As such, WinScribe develops technologies that make the job of law enforcement easier providing anywhere, anytime access for dictating incident reports.

- **Dictate anywhere, anytime**
 - At the scene of crime, on the move or back in the office, 24/7
- **Choose from a wide range of input options**
 - Telephones, PDAs, Airwave, Digital Handheld devices and more...
- **Report quicker with WinScribe Voice Forms**
 - File reports using a telephone or mobile phone
- **Prioritize reports**
 - Allocate priority reports for transcription, quickly and efficiently
- **Track productivity**
 - Have the metrics available to understand where transcription resource is needed
- **Spread the workload**
 - Monitor departmental/individual workload and allocate resources as required
- **Integrate with existing applications**
 - Integrate with your existing police systems
- **Maintain report confidentiality**
 - Send dictation off for transcription with high level encryption

With WinScribe, your law enforcement agency will be able to more effectively document, collect, manage, and archive dictated incident reports - providing a new and powerful tool to fight crime and improve overall departmental efficiency.

"The workflow management software has proven extremely successful...The System Administrator can simply check to see what the workload is and allocate resources as required."

Tina Watson
Central Information
Bureau Manager,
Criminal Justice,
Northumbria Police



BENEFITS

- Increased productivity
- Greater efficiency
- Remote dictation
- Flexible working practices
- Improved confidentiality
- Management and reporting capabilities

dictate
EASIER

transcribe
FASTER

bottom line
RESULTS

The WinScribe Solution

Dictate anywhere

Wide range of non-proprietary industry standard input options supported including:

- Touchtone telephones
- PC's or notebooks
- Digital handheld devices
- PDAs

WinScribe Voice Forms

- Interactive computer telephony system
- File reports using a telephone or mobile phone
- Select form type and respond to prompted questions
- Flexible and easy form creation tool
- Fully integrated with WinScribe

Transcribe anywhere

- Network based transcription or internet transcription for remote working
- Unique login and password access for security
- Work online or offline
- Permissions settings - see only certain dictation jobs

Report confidentiality

- Voice file encryption
- Secure and encrypted transmission
- No requirement for a VPN
- Full job tracking
- Configurable application timeout

Optional speech recognition

- Seamless integration with industry recognized speech recognition providers
- Front end (client) and back end (server) speech recognition
- Auto-formatting and ability to auto-populate 3rd party systems

Integrate with existing applications

- Low risk implementation into existing document management environments
- Built in software development toolkit
- Integration with all word processing applications
- Built in macro support

Spread the workload

- Custom reporting for a complete picture of system status - get immediate data about dictations, whether in progress or complete
- Identify bottlenecks - interact with the workflow - quickly allocate work/resources where required - eliminate work peaks and troughs
- Create typing pools for workload sharing and distribution
- Web-based management system - control transcription output in real time from anywhere

Meet your IT requirements

- Open standards architecture
- Built on Microsoft technologies
- Built in Software Development Kit (SDK) allowing customization
- Full Application Program Interface (API) support
- SQL performance and reliability
- Cost effective Software Assurance solutions
- Web based software installation and maintenance
- True multiple facility application



Bottom Line Results

Lower costs, raise efficiency

Identify bottlenecks, streamline your transcription effort and control your expenditure.

Better workflow management

Monitor and improve workflow and make better use of your resources - from within a branch, from other branches, from home.

Improve service levels

Improve the accuracy of your reports, dramatically reduce turnaround time and increase your output.

Reduce stress

Improve the workflow of your organization, provide flexible working practices and be an organization which considers quality of life to be important.

Return on investment, fast

Increased transcription productivity, improved document turnaround time, shared hardware across multiple law enforcement agencies, decreased courier costs, enhanced employee satisfaction levels.

"WinScribe met most or all of our requirements and offered the best value for money of all the solutions. Another major reason for selecting WinScribe was its simplicity - less steps to implement and less hardware at the backend."

Tianhong Zhang
Assistant Manager
IT Services
City of Plymouth

For more information, visit

www.winscribe.com

Alternatively contact us via email: sales@winscribe.com

 **WinScribe**
Smarter Dictation

dictate EASIER, transcribe FASTER, bottom line RESULTS